

**Bayou Inspection
Services, Inc. dba
Bayou Testers and Acadiana Testing &
Heating**

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Sep't 27,2008

A Letter to our Customers:

This Quality Manual has been written within the current ISO 9001:2000 standards issued. This manual has now been implemented and shall acknowledge BAYOU INSPECTION SERVICES (BIS) dba Bayou Testers (BTX) and Acadiana Testing & Heating (ATH) as a company "in the process"; "practicing" and "continuously" achieving full ISO 9001:2000 compliance prior to certification.

Bayou Inspection Services, Inc. has set goals to be fully ISO 9001:2000 compliant by the end of the 2009-year and certified by the middle of the year 2010. Perry Johnson Registrars Services has been selected as our Quality System Registrar.

BIS is committed to the success and implementation of the program described in this Quality Assurance Manual. We look forward to receiving your business through our commitment to quality.

Sincerely,



Craig Boudreaux
Quality Assurance Manager